

DATA OF THE BUYER:

name and surname/name:

address:

postal code and city/town:

telephone number for the purpose of contact:

e-mail address:

DATA OF THE SELLER:

MultiBOX24.pl

ul. Ceglana 8, 05-270 Marki, Poland

Telephone: +48 22 379 70 72

Fax: +48 22 379 70 71

info@macrovita.pl

DESCRIPTION OF THE PRODUCT BEING THE SUBJECT OF THE COMPLAINT:

Number of the order: Number of the receipt/VAT-invoice:

Name of the product:

Code of the product: Quantity:

Date of occurrence the reason for the complaint:

D	D	-	M	M	-	Y	Y	Y	Y
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DETAILS:

EXPECTATIONS OF THE BUYER CONCERNING THE OUTCOME OF COMPLAINT PROCESSING PROCEDURE (choose one option):

repairing product *
 replacing product with a new one *
 money refund (EUR only) to the bank account in accordance with the following number: *
(all digitals are required)

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BIC/SWIFT address of your bank: _____

Hereby I express my consent to have my personal data stored and processed by MultiBOX24.pl Krzysztof Wojno, having its seat at the following registered address: Poland, 05-270 Marki, 8 Ceglana Street, being the data administrator, for the purpose of processing this complaint. I, hereby, acknowledge that I have the right to gain access to the contents of my data, and also to amend them. I hereby represent that I have made myself acquainted with the provisions set forth in "Terms and Conditions of online shop MACROVITA.pl" made available on the website having the following address: <http://www.macrovita.pl>, that I accept them completely, and also that I hereby undertake to observe them.

Your parcel ought to contain the merchandise being the subject of the complaint, a completed form of a complaint, and also the proof of purchase (a receipt or a VAT-invoice). The costs of returning the merchandise shall be covered by the customer themselves.

* mark the selected option with an X in the appropriate box

date and the legible signature of the Buyer